



MESSAGE FROM QPLA PRESIDENT: Lisa Harth

The year's QPLA Conference program has been assembled with QPLA members in mind and comes directly from feedback received from you, the public libraries who make up QPLA.

Over the next two days, you'll be discovering more about topics including the changing role of the library profession; innovation in service design; ideation around the changing needs and behaviour of library customers; and how best to advocate for your library service at all levels and with a range of stakeholders.

Be sure to take the opportunity to attend the Conference social events including guided walks, library tours, the Welcome cocktail event & Sponsor/Trade Exhibition Opening on Wednesday, and most importantly the Conference Gala dinner on Thursday night. It promises great food, excellent entertainment and a chance to network with a diverse range of colleagues.

The Trade Exhibition offers an excellent and efficient way for you to make contact with a wide range of industry suppliers all in one place. Be sure to make the best of the opportunity.

Highlights of successful and innovative library projects are open for delegate voting in the Poster Session Display. Get your votes in by closing time at 4PM on Thursday.

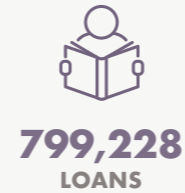
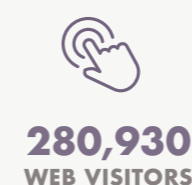
Lastly, please support the Board by attending the AGM on Friday morning at 7.30AM. Breakfast will be provided.

I look forward to seeing you there.



Queensland Public Libraries Association is the peak representative body for public libraries in Queensland. QPLA liaises with key stakeholders and decision makers on current issues; arranges training and networking opportunities for members; markets the role and value of public libraries and facilitates cooperative projects.

MACKAY REGIONAL COUNCIL LIBRARIES



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METAMORPHOSIS

Overcoming challenges and exploring possibilities



WEDNESDAY 11

1PM - 2PM	LIBRARY TOUR - DUDLEY DENNY CITY LIBRARY MEET AT DUDLEY DENNY CITY LIBRARY. 134 VICTORIA STREET, MACKAY 4740
2PM - 5PM	REGISTRATION DESK OPEN MACKAY ENTERTAINMENT & CONVENTION CENTRE, ALFRED STREET, MACKAY
3PM - 5PM	MASTERCLASS: ADVOCACY FOR PUBLIC LIBRARIES MACKAY ENTERTAINMENT & CONVENTION CENTRE, ALFRED STREET, MACKAY This workshop would suit a broad range of library and local government staff - particularly people in leadership roles delivering the library's services. People responsible for policy, reporting, communication, grant writing or stakeholder engagement will also benefit from attending. Advocacy is a critical skill that helps build support for public libraries and demonstrates the many ways they are important to their communities. To continue to thrive into the future, libraries are working to shape the environment around them, to build communities that don't just value libraries, but are ready to act for them. This session will provide an overview of public library advocacy and its importance to long-term support for library services. Learn how to use evidence and stories to communicate the value of public libraries along with tools, tips and practical resources to help activate your advocacy work. Facilitators: Louise Denoon, Executive Director Public Libraries and Engagement, State Library of Queensland and Kate Johnston A/Manager, Local Government Coordination, State Library of Queensland
5.30PM - 8.30PM	WELCOME COCKTAIL RECEPTION & OPENING OF TRADE EXHIBITION WITH PLATINUM SPONSOR BOLINDA MACKAY ENTERTAINMENT & CONVENTION CENTRE, ALFRED STREET, MACKAY Featuring live music and circus performance from local performers.



Tweet – your experience

#QPLA2019 #librariesmetamorphosis



Mackay Entertainment & Conference Centre free WiFi access

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USER NAME: themecc
PASSWORD: themecc

THURSDAY 12

6AM - 7AM	GUIDED PUBLIC ART WALK - MACKAY CITY CENTRE MEET : WOOD STREET PARK, 5 WOOD STREET, MACKAY
8AM - 9AM	COFFEE AND REGISTRATION MAIN FOYER - MACKAY ENTERTAINMENT & CONVENTION CENTRE
9AM - 9.30AM	OPENING INCLUDING WELCOME TO COUNTRY PRESENTED BY DEB NETUSCHIL QPLA President Lisa Harth, MRC Mayor Greg Williamson
9.30AM - 10.30AM	SUZIE LIGHTFOOT Be seen. Be heard. Be noticed. Building a personal brand in today's competitive and changing environment 
10.30AM - 11AM	MORNING TEA TRADE EXHIBIT AND POSTER SESSION OPENING
11AM - 12PM	DR AMANTHA IMBER Innovation Survivor: how to outthink, outsmart and outlast your competitors. Science based strategies to reinvent the way you work and help your organisation become innovators. 
12PM - 12.45PM	EDWARD LUCA Design Thinking & Library Centred Design 
12.45PM - 2PM	LUNCH AND TRADE EXHIBIT AND POSTER SESSION Sponsored by Gold Sponsor, Peter Pal Library Supplies
2PM - 2.30PM	YEAR OF INDIGENOUS LANGUAGES 2019 MACKAY REGIONAL LIBRARIES & DES CRUMP, STATE LIBRARY OF QUEENSLAND The Very Hungry Caterpillar Yuwibara Translation Project + SLQ 2019 Year of Indigenous Languages overview. Norell Binsiar, Mackay Regional Council Libraries, Des Crump, State Library of Queensland
2.30PM - 3PM	GO-GO ACADEMY Anna Go-Go
3PM - 3.30PM	LIGHTNING TALKS X 2 ⚡ Removing barriers and enhancing user experience / Nicole Hunt, Mackay Regional Council Libraries ⚡ Libraries are changing: diversification, collaboration and sustainability Kimberly Lehto-Head, Angela Hays - Mackay Regional Council Libraries
3.30PM - 3.50PM	AFTERNOON TEA AND TRADE EXHIBIT AND POSTER SESSION
3.50PM - 4.35PM	LIGHTNING TALKS X 3 ⚡ Moreton Bay Region Libraries Backstage Pass / Kerry Griffith, Moreton Bay Region Libraries ⚡ First 5 Forever: Sharing the Market Research / Laura Landmann, State Library of Queensland ⚡ 10 seats, 10 stories, 10 parks / Lisa Austin Sunshine Coast Libraries
4.35PM - 4.55PM	VIRTUAL REALITY AND GAMES BASED LEARNING IN A PUBLIC LIBRARY ENVIRONMENT Stephen Harris, Bundaberg Regional Libraries
4.55 PM - 5PM	DAILY WRAP UP Lisa Harth, QPLA President
6.30PM - LATE	GALA CONFERENCE DINNER PIONEER BALL ROOM, RYDGES SUITES MACKAY - GREGORY STREET, MACKAY

FRIDAY 13

6.30AM - 7.15AM	BOTANIC GARDEN WALK MEET AT CAFÉ , LAGOON STREET, WEST MACKAY
7.15AM - 8.30AM	QPLA AGM - MEMBERS ONLY - BREAKFAST MEETING MACKAY ENTERTAINMENT & CONVENTION CENTRE, ALFRED STREET, MACKAY
8.15AM - 9AM	COFFEE AND REGISTRATION
8.45AM - 9.45AM	TON VAN VLIMMEREN An International Perspective 
9.45AM - 10.15 AM	THE MARATHON AFTER THE SPRINT: LESSONS LEARNED IN LIBRARY DISASTER RECOVERY Pamela McGowan, Townsville City Libraries and Lisa Ryan, Gympie Regional Libraries.
10.15 AM - 10.40 AM	MORNING TEA AND TRADE EXHIBIT
10.40 AM - 11.40 PM	PANEL SESSION Hosts John Mendoza, Marion Wands, Cherie Miller, Kimberly Lehto-Head Understanding the impact of broad social issues such as mental illness, homelessness and drug use on library staff. Strategies to effectively interact with customers experiencing adverse social conditions and tips to enhance team and personal wellbeing. Hosts John Mendoza, Marion Wands, Cherie Miller, Kimberly Lehto-Head .
11.40AM - 12.25PM	DR INGRID BURKETT Libraries as Civic Innovators 
12.25PM - 1.25PM	LUNCH AND TRADE EXHIBIT Vendor Business card Prize draws. Sponsored by Gold Sponsor, Peter Pal Library Supplies
1.25PM - 1.45PM	IT ALWAYS SEEMS IMPOSSIBLE UNTIL IT IS DONE: THE NOOSAVILLE LIBRARY REFURBISHMENT PROJECT Jane Harding, Noosa Library Service
1.45PM - 2.30PM	LIGHTNING TALKS X 3 ⚡ Digital Access Pilot Project. Janelle Parrott & Michelle Marcum, Mackay Regional Council Libraries ⚡ Digital Authors in a Digital World: Meeting the Digital Demand for Author Talks. Amy Suttie, Sunshine Coast Libraries ⚡ Who do you think she is? Upskilling, challenging and empowering our Family Historians. Jennifer Perry, Donna Kellion, Mackay Regional Council Libraries
2.30PM - 2.50PM	LOGAN CITY COUNCIL LIBRARIES HIVE COWORKING SPACES Leo Clayton, Logan City Council Libraries
2.50PM - 3.05 PM	AFTERNOON TEA AND TRADE EXHIBIT
3.05PM - 3.25PM	MY COMMUNITY, MY LIBRARY: COMMUNITY LED DESIGN OF LIBRARIES Belinda Douglas, Fulton Trotter Architects
3.25PM - 4.20PM	ANA BRZEZINSKA Virtual reality and new media as an opportunity rather than a threat to traditional ways of storytelling. How cultural institutions can use technology to educate, raise awareness and build their audiences. 
4.20PM - 4.30PM	CONFERENCE CLOSE Lisa Harth, QPLA President