

LIBRARIES

**colour
my
life**

qplaLEaD
Learn • Educate • Develop

**QPLA 2017 CONFERENCE
PROGRAM**

15-18 OCTOBER

**Novotel Twin Waters Resort
Sunshine Coast**

Message from Sharan Harvey, QPLA President



Welcome to the Queensland Public Libraries Association (QPLA) LEaD Conference 2017 on the Sunshine Coast.

The dynamic program is packed with inspirational, informative and interesting national and international speakers.

Some of the topics to be explored include library design, changing lives with literacy, digital disruption and a global vision for libraries.

Sunday evening is a great opportunity to network with colleagues while enjoying the sunset at the Welcome Beach BBQ. Monday evening is the Gala Dinner and we will be glamming up Manhattan style for a fun night of food and dancing.

Remember to vote for your favourite 'poster' at the Poster Session during the breaks on Monday. The winner will be announced that evening.

We have over 20 trade exhibitors for you to meet and I encourage everyone to catch up with our library industry suppliers.

I look forward to seeing you at the conference and invite you to attend the QPLA Annual General Meeting on Sunday 15 October at 3pm.

Sharan Harvey
President, QPLA

QPLA

Queensland Public Libraries Association is the peak representative body for public libraries in Queensland.

QPLA liaises with key stakeholders and decision makers on current issues; arranges training and networking opportunities for members; markets the role and value of public libraries and facilitates cooperative projects.

Sunshine Coast Libraries

8

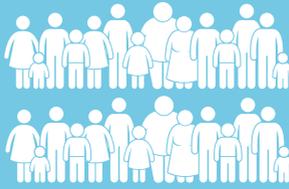


library locations



2

mobiles



Visitors
1.5 million

Members

110,000



Internet and WiFi use
250,000



Event attendance

52,000

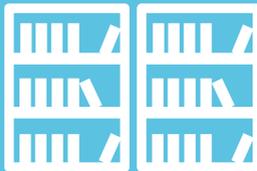
Loans
2.5 million



1,850

Events

Collection



395,000

Sunday 15 October

2pm - 3pm Registration desk open
Novotel Twin Waters *inside foyer area*

3pm *Mudjimba One* QPLA Annual General Meeting

3.20pm *Mudjimba One* QPLA General Meeting

3.30pm *Mudjimba One* Louise Denoon
State Library of Queensland
Get Colourful and Connect

5.30pm - 9pm **WELCOME BEACH BBQ**
with Platinum Sponsor Bolinda

Featuring live music, atmospheric beats and Gubbi Gubbi storytelling
Lorikeet beach - dress comfortably for this outdoor event on a sandy beach

WiFi - Novotel's free WiFi access
Corporate WiFi
Password: QLDPLA2017

Coffee - barista made coffee can be purchased at the Deli Cafe, Nouveau or Aqua Bar

Tweet - your experience
#QPLA2017 #librarylove

Monday 16 October

6.45am Beach walk with Sue Oakman, meet
between *Novotel Twin Waters Pool & Lagoon*

8am - 9am *Wandiny Room* Registration desk open

9am *Wandiny Room* Gubbi Gubbi Welcome to Country
QPLA and Sunshine Coast Council
Official Welcome

9.30am *Wandiny Room* Luis Herrera
San Francisco Public Library
Future Readiness: Are we there yet?

10.15am *Wandiny Room* Laura Landmann
Brisbane City Council
Get STEAMy at the library

10.45am **Official Trade Exhibit and Poster Session
Opening with Gold Sponsor PeterPal
MORNING TEA**

11.15am *Wandiny Room* Kim Tairi
Auckland University of Technology
Creativity in Libraries: from ideas to reality

11.55am *Wandiny Room* Tracey Carter
Sunshine Coast Libraries
Changing Lives with Literacy

12.20pm *Wandiny Room* Jane Harding
Noosa Library Service
Dollars Making Sense

12.45pm **Trade Exhibit and Poster Session
LUNCH**

Monday 16 October - cont'd

2pm *Wandiny Room* Kylie Legge
Founder and Director at Place Partners
Placemaking and Libraries

2.40pm *Wandiny Room* Gemma John
Founder and Director at Human City
The ways Public Libraries are evolving for the information age

3.20pm **Trade Exhibit and Poster Session
AFTERNOON TEA**

3.50pm *Wandiny Room* Panel session: **Delivering Good Design**
With panel members Gemma John,
Kylie Legge, Jane Stronach and
Belinda Douglas

5pm *Wandiny Room* **Conference close**
Voting closes for Poster Session

6.30pm *Lily's on the Lagoon* **GALA DINNER**
with Principal Sponsor Local Buy
Local Government Authority Award
winner announced
Poster session winners announced
Dress code is smart and stylish

LIBRARIES

Tuesday 17 October

6.45am Beach walk with Sue Oakman, meet between *Novotel Twin Waters Pool & Lagoon*

8am - 9am *Wandiny Room* Registration desk open

8.45am *Wandiny Room* Darren Percival
Libraries on High

9.30am *Wandiny Room* Panel session: **These Digital Lives**
With panel members Tyler Wellensiek, Stephen Seymour, Kate Davis, Neil Martin, Ann Morrison and Tamara Heck

10.30am **Trade Exhibit and Poster Session**
MORNING TEA

11am *Wandiny Room* Taryn Brumfitt
Internationally recognised keynote speaker
Deepen your resilience to live a life that feels unstoppable

12 noon *Wandiny Room* Megan Scully
Sunshine Coast Council
First 5 Forever – Aiming for Forever

12.30pm **Trade Exhibit and Poster Session**
LUNCH

colour
my
life

Tuesday 17 October - cont'd

1.30 pm *Wandiny Room* Anders Sorman Nilsson
Global futurist and innovation strategist
Digital Disruption

2.30pm *Wandiny Room* Melita Oehlman and Karen Gunnarsson
City of Gold Coast Libraries
A sustainable approach to STEAM programming

3pm **Trade Exhibit and Poster Session
AFTERNOON TEA**

3.30pm *Mudjimba Ballroom* Panel Session: **Global Vision for Libraries**
With panel members Sharan Harvey,
Marion Morgan-Bindon, Luis Herrera and
Kim Tairi

4.15pm **Closing address**

Wednesday 18 October

8.30am Depart Novotel Twin Waters
Meet *outside at the entry to foyer*

Kawana Library

Caloundra Library

Sunshine Coast Smart Centre

Caloundra Regional Art Gallery
LUNCH

1pm Return Novotel Twin Waters

Poster Session

Showcase your library project, activities or achievement. Present your poster and your library service could win

First prize \$750 | Second prize \$500 | Third prize \$250

Conference delegates vote on Monday for their favourite posters.

Winners announced at the Gala Dinner.

Panel Session: Delivering Good Design

Good design can deliver results that address library user needs in new and interesting ways.

The panel discusses how libraries renovate and re-purpose spaces using innovation in library design to better respond to community needs.

Taking a closer look at how libraries manage economic realities and service aspirations with library design decision making.

Panel members: Gemma John, Kylie Legge, Jane Stronach and Belinda Douglas.

Panel Session: Global Vision for Libraries

Increasing access to information and knowledge across society globally is recognised in the United Nation's Sustainable Development Goals. Each country has a responsibility to support development that improves lives and closes the gaps in information needs.

The panel takes a global perspective on the universal Sustainable Development Goals, the role of International Federation of Library Associations (IFLA) and how your library service can make a difference locally.

Panel members are Sharan Harvey, Marion Morgan-Bindon, Luis Herrera and Kim Tairi.

Speakers



Luis Herrera

City Librarian for the San Francisco Public Library

Future Readiness: Are we there yet?

Dramatic and fast paced societal change driven by technology, ubiquitous information and social forces are reshaping the role of libraries. To thrive and remain relevant, libraries need to be future ready. What will it take and how do we get there? How can we position libraries as leading institutions in our communities? Luis Herrera, City Librarian at the San Francisco Public Library, has been in the forefront of leading and helping transform urban libraries in the United States. To kick off the conference, he will share his perspective on how libraries can help transform communities through innovation, user experience and library design.



Anders Sorman Nilsson

Global futurist and innovation strategist

Seamless: a hero's journey of digital disruption, adaptation and human transformation

In a world where any piece of information is a click or voice command away, what is the role of libraries in the future, and how can librarians help shape the transformation and continued relevance of these fonts of knowledge? In a world of digital information, cloud computing, podcasts, flipped classrooms, virtual reality, and MOOCs, how will people learn, search and immerse themselves into wisdom and pedagogy beyond the horizon? Join global futurist Anders Sorman-Nilsson on this space odyssey as he explores the strategic and tactical opportunities for the futurephile librarian.



Dr Gemma John

Founder and Director at Human City

The ways Public Libraries are evolving for the information age

Public libraries around the world face an uncertain future. Customers can access information online, at a click of a button, leading to declining visitor numbers, and throwing into question their value as a physical space. Yet, public libraries are evolving to become places for 'connection not the collection'. They are being reimagined as places where people can be together and exchange information. Designers are playing a key role in their transformation from a warehouse for books into a gathering space for people.



Taryn Brumfitt

Internationally recognised keynote speaker

Deepen your resilience to live a life that feels unstoppable

Writer, speaker and founder of the Body Image Movement, the inspirational Taryn Brumfitt explores what strengthening your voice means and how to avoid the regrets of the dying. What is the price you will pay if you don't find your voice? How to overcome fear and the natural instinct to stay small and hidden. Taryn's story is of how she found her voice and the impact that it's had across the world.



Kylie Legge

Architecture graduate, facilitator, curator and founding Director of Place Partners

Placemaking and Libraries

Kylie will be exploring the relationships between people and their urban environment with a particular interest in the relevancy of libraries now and into the future. The importance of placemaking, understanding trends in placemaking and what actually works - particularly regarding libraries and their identity as community spaces information and learning will be further discussed.



Kim Tairi

University Librarian at Kaitoha Puka in Auckland, New Zealand

Creativity in Libraries: from ideas to reality

Fostering creativity in the workplace requires more than providing the right kind of environment. It is also about ensuring your library has systems and processes for taking new ideas and making them a reality. Vision and values in the workplace explicitly make a commitment to creativity, where appropriate creative ideas can come to life. Simonton's equation states that, Creativity = Originality × Appropriateness (Kaufman, 2012). Ms Tairi will talk about why creativity matters to the profession, culture and to her own practice.



Darren Percival

One of Australia's most accomplished entertainers and dynamic vocal coach

Libraries on High

Experience the benefits this dynamic vocal presentation with accomplished entertainer Darren Percival. Find out how vocalising releases feel good chemicals in the brain, helps reduce stress and is good for team building and workplace wellbeing. Start day two of the conference on a high note.



Louise Denoon

Executive Director Regional Access and Public Libraries at SLQ

Get colourful and connect with SLQ

Discuss some of the strategic initiatives between public libraries and State Library of Queensland and hear about the feedback from the review of VISION 2017. Opportunities and issues raised in the public library grant methodology review will be discussed and ideas about the future funding of F5F programs will be generated.



Laura Landmann

Coordinator Information and Learning for
Brisbane City Council Libraries

Get STEAMy at the library

With coding increasingly being recognised as an essential literacy, libraries around the world are introducing a range of new programs. Hear about the innovative STEAM programs that Brisbane Libraries have introduced for people of all ages. Discover the strategies used to build staff capability and confidence to deliver emerging digital technology programs.



Tracey Carter

Adult Literacy Supervisor at Sunshine
Coast Libraries

Changing Lives with Literacy

Sunshine Coast Libraries has been changing lives through their Adult Literacy Program since 1989. The Program helps people with low literacy skills manage the issues they are faced with every day such as reading a bus timetable or a school newsletter. Find out how the Program operates, understand the drivers for long term success and take away tips for your library service.



Megan Scully

First 5 Forever Project Officer at Sunshine
Coast Libraries

First 5 Forever - Aiming for Forever

First 5 Forever at Sunshine Coast Libraries is focussed on the development of staff and their working knowledge of emergent literacy. While the community see library employees as leaders in literacy, staff don't necessarily view themselves in the same light. The approach to F5F training has reframed how staff see their role in empowering families to actively participate in early literacy learning for their children. Ongoing mentoring and a strong focus on professional reflection are key components of the program.



Jane Stronach

Team Leader Library Operations at
Sunshine Coast Libraries

Jane has 20 years' experience working in the library sector. Jane coordinates the library refurbishment and extension program and is a strong advocate for library design that finds the balance between the role of collections with the need for community social space.



Sharan Harvey

Manager of Library Services
Brisbane City Council

Sharan Harvey is the Manager of Library Services for Brisbane City Council. This is the largest public library service in Australia, with 350 staff serving a population of more than 1 million people through 33 branches, a mobile library, pop-up library and the City Archives. Sharan is currently the President of the Queensland Public Libraries Association in Australia. In the June 2013 Queen's Birthday Honours List, Sharan was awarded the Public Service Medal for outstanding public service to the Brisbane City Council.



Belinda Douglas

Architect with cultural specialists Fulton
Trotter Architects

Belinda's library experience is wide ranging; from inner city school libraries to public satellite libraries in regional areas, all addressing in their own particular way the question, 'what does this library want to be?' The most enriching and rewarding part of any process is exploring the possibilities for the future while embracing the rich history and personality that each community brings.



Jane Harding

Heritage Librarian Noosa Library Service

Dollars Making Sense: a financial literacy pilot project

The ability to make informed financial decisions transforms individuals and communities. Dollars Making Sense was a grant funded pilot project that expanded Noosa Library Service's existing literacy program to offer financial literacy support. Noosa Library Service worked closely with the funding body, Financial Literacy Australia (FLA) to develop, implement and evaluate the program.



Melita Oehlman and Karen Gunnarsson

Librarians at City of Gold Coast Libraries

A sustainable approach to STEAM Programming

Find out how the team at Helensvale Library, City of Gold Coast, overcame the challenges of implementing STEAM and digital programming. The strategies and techniques that they used will be outlined to assist those hoping to develop their own STEAM library programs.



Marion Morgan-Bindon

City Librarian Gold Coast Libraries

Marion is the City Librarian for the Gold Coast. She is an ALIA Board member, has held various QPLA roles, served for four years as the Chair of the IFLA standing committee, is a member of the IFLA Library Buildings and Equipment section and welcomes bold ideas.

These Digital Lives

Let the experts take you beyond buzzwords and cliches to show you a fresh side to digital life. Get the tools, understanding, and inspiration you need to engage deeply with the digital lives of your community with the team from University of Southern Queensland's Digital Life Lab.

State Library of Queensland's digital outreach guru Tyler Wellensiek hosts this lively, chat-show style panel discussion that refreshes the parts other digital projects cannot reach.



Tyler Wellensiek

Strategic Projects Officer in the Regional Partnerships team at State Library Queensland. He is the go-to man on a number of coding and robotics initiatives, and is an unyielding proponent for STEM programming in libraries.



Stephen Seymour

Engagement Leader with Making the Connection, a project that seeks to identify and implement solutions for students that do not have access to the internet. Stephen has extensive project experience in cross cultural contexts specifically in economic and community development in central and southern Africa.



Kate Davis

Social Scientist and Librarian by trade who researches information experience, particularly in the context of social media, using qualitative approaches designed to get to the heart of people's experience.



Ann Morrison

Senior Research Fellow at Digital Life Lab, working on mobility and social inclusion with elders and animals. Ann has designed a range of tangible solutions to enhance states of well-being, mobility, safety and social interaction for everyday circumstances.



Neil Martin

Senior Digital Innovator within USQ's new digital life lab, Neil is interested in how ubiquitous technology can be harnessed to provide meaningful experiences and increase knowledge and understanding that supports humans flourishing.



Tamara Heck

Research Fellow working in the Digital Life Lab at the University of Southern Queensland. Tamara's research is on openness and open practices in science and education and she investigates questions on human perception and information searching.

Conference Entertainment

The program features a range of local dynamic and talented Sunshine Coast entertainers, musicians and fitness coach providing you with a unique conference experience.

Gubbi Gubbi Welcome to Country a performance and storytelling

AZ.U.R Roger and Charly Bradshaw Authentic tribal Australian groove with contemporary, edgy London beats

Sue Oakman Masters CrossFit Athlete for morning walks with an added twist

DJ Ollie Jacobs DJ Ollie mixes up the classics with the latest beats

Pepper Jane A cross-genre repertoire that swing from lofty folkly croonings to belted lashings of aural delights

Josh Curtis A sublime acoustic roots and indie flavoured music. He is featured on Triple J's Unearthed

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Local Buy's core focus is to support Queensland Councils to reduce the risk, time and costs associated with internal procurement processes.

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